

Job Posting – Bilingual First Contact Screener Permanent 1.0 FTE

Posting date April 28th, 2020 Closing Date When filled

Under the general supervision of the assigned Department Supervisor, collects and processes first contact/initial information and assesses service user eligibility for services provided by Renfrew County Family & Children's Services including Child Welfare, Developmental Services and Family Visitation & Exchange Services. A Signs of Safety/Signs of Something Model will be used during contact and assessment of service needs as well as community caregiving investigations.

Position will also complete specific child welfare assessments and investigations for Community Caregivers as per the Eligibility Spectrum within the required Standard timeframes. These investigations will follow the Ministry requirements for Serious Occurrence reporting and the Agency Policies and Procedures.

We are currently recruiting for a permanent Bilingual First Contact Service Screener. If you are interested in becoming a First Contact Service Screener, please review the position responsibilities and requirements below on our website.

Additional Information:

For a full job description, please visit our web site at www.fcsrenfrew.on.ca/careers

Family and Children's Services of Renfrew County is committed to providing a barrier free workplace. Accommodations are available upon request for candidates taking part in all aspects of the selection process.

We thank all candidates for their interest; however, only those considered for an interview will be contacted.

Contact Information:

Please submit your resume and cover letter to <u>careers@fcsrenfrew.on.ca</u> and reference "Bilingual First Contact Screener" in the subject line.

You can also apply directly to:
Supervisor of Human Resources
Family and Children's Services of County of Renfrew
77 Mary Street, Suite 100
Pembroke, ON K8A 5V4